

# Incident Scorecard - Pasadena PD - 2022

2022	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
<b>Detection Summary</b>												
Total ShotSpotter Detections Reviewed	497	0	0	0	0	0	0	0	0	0	0	0
Total ShotSpotter Detections Published	0	0	0	0	0	0	0	0	0	0	0	0
Total ShotSpotter Detections Dismissed	497	0	0	0	0	0	0	0	0	0	0	0
<b>Gunfire Incident Details</b>												
Single GS	0	0	0	0	0	0	0	0	0	0	0	0
Multiple GS	0	0	0	0	0	0	0	0	0	0	0	0
Probable GS	0	0	0	0	0	0	0	0	0	0	0	0
<b>Agency/Customer Reported Issues</b>												
Reported False Positive Incidents	0	0	0	0	0	0	0	0	0	0	0	0
Reported False Negative Incidents	0	0	0	0	0	0	0	0	0	0	0	0
Reported Missed Incidents	0	0	0	0	0	0	0	0	0	0	0	0
Reported Duplicate Incidents	0	0	0	0	0	0	0	0	0	0	0	0
Reported Mislocated Incidents	0	0	0	0	0	0	0	0	0	0	0	0
Detection, Classification, Location SLA Performance	100%	N/A										
<b>Publication Time Metric (First Audio to Publish)</b> <small>The timeframe from when the first audio is ready for review to the time the incident gets published.</small>												
# of Published Incidents Under 60 Seconds	0	0	0	0	0	0	0	0	0	0	0	0
# of Published Incidents Over 60 Seconds	0	0	0	0	0	0	0	0	0	0	0	0
Publication Time SLA Performance	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

Detection, Classification, Location SLA Performance: #DIV/0!

Total SLA Performance though: January

Publication Time SLA Performance: #DIV/0!

\*January 1st & July 4th data is included

# Incident Scorecard - Pasadena PD - 2022

2022	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
<b>Detection Summary</b>												
Total ShotSpotter Detections Reviewed	497	1499	0	0	0	0	0	0	0	0	0	0
Total ShotSpotter Detections Published	0	14	0	0	0	0	0	0	0	0	0	0
Total ShotSpotter Detections Dismissed	497	1485	0	0	0	0	0	0	0	0	0	0
<b>Gunfire Incident Details</b>												
Single GS	0	6	0	0	0	0	0	0	0	0	0	0
Multiple GS	0	7	0	0	0	0	0	0	0	0	0	0
Probable GS	0	1	0	0	0	0	0	0	0	0	0	0
<b>Agency/Customer Reported Issues</b>												
Reported False Positive Incidents	0	0	0	0	0	0	0	0	0	0	0	0
Reported False Negative Incidents	0	0	0	0	0	0	0	0	0	0	0	0
Reported Missed Incidents	0	0	0	0	0	0	0	0	0	0	0	0
Reported Duplicate Incidents	0	0	0	0	0	0	0	0	0	0	0	0
Reported Mislocated Incidents	0	0	0	0	0	0	0	0	0	0	0	0
<b>Detection, Classification, Location SLA Performance</b>	<b>100%</b>	<b>100%</b>	<b>N/A</b>									
<b>Publication Time Metric (First Audio to Publish)</b> <i>The timeframe from when the first audio is ready for review to the time the incident gets published.</i>												
# of Published Incidents Under 60 Seconds	0	14	0	0	0	0	0	0	0	0	0	0
# of Published Incidents Over 60 Seconds	0	0	0	0	0	0	0	0	0	0	0	0
<b>Publication Time SLA Performance</b>	<b>N/A</b>	<b>100%</b>	<b>N/A</b>									

*Detection, Classification, Location SLA Performance:* 100%

*Total SLA Performance though:* February

*Publication Time SLA Performance:* 100%

*\*January 1st & July 4th data is included*

# Incident Scorecard - Pasadena PD - 2022

2022	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
<b>Detection Summary</b>												
Total ShotSpotter Detections Reviewed	497	1499	1802	1556	0	0	0	0	0	0	0	0
Total ShotSpotter Detections Published	0	14	8	6	0	0	0	0	0	0	0	0
Total ShotSpotter Detections Dismissed	497	1485	1794	1550	0	0	0	0	0	0	0	0
<b>Gunfire Incident Details</b>												
Single GS	0	6	5	4	0	0	0	0	0	0	0	0
Multiple GS	0	7	1	0	0	0	0	0	0	0	0	0
Probable GS	0	1	2	2	0	0	0	0	0	0	0	0
<b>Agency/Customer Reported Issues</b>												
Reported False Positive Incidents	0	0	0	0	0	0	0	0	0	0	0	0
Reported False Negative Incidents	0	0	0	0	0	0	0	0	0	0	0	0
Reported Missed Incidents	0	0	0	1	0	0	0	0	0	0	0	0
Reported Duplicate Incidents	0	0	0	0	0	0	0	0	0	0	0	0
Reported Mislocated Incidents	0	0	0	0	0	0	0	0	0	0	0	0
Detection, Classification, Location SLA Performance	100.0%	100.0%	100.0%	85.7%	N/A							
<b>Publication Time Metric (First Audio to Publish)</b> <small>The timeframe from when the first audio is ready for review to the time the incident gets published.</small>												
# of Published Incidents Under 60 Seconds	0	14	7	6	0	0	0	0	0	0	0	0
# of Published Incidents Over 60 Seconds	0	0	1	0	0	0	0	0	0	0	0	0
Publication Time SLA Performance	N/A	100.0%	87.5%	100.0%	N/A							

Detection, Classification, Location SLA Performance: 96.6%

Total SLA Performance though: April

Publication Time SLA Performance: 96.4%

\*January 1st & July 4th data is included

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# Incident Scorecard - Pasadena PD - 2022

2022	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
<b>Detection Summary</b>												
Total ShotSpotter Detections Reviewed	497	1499	1802	1556	1271	0	0	0	0	0	0	0
Total ShotSpotter Detections Published	0	14	8	6	11	0	0	0	0	0	0	0
Total ShotSpotter Detections Dismissed	497	1485	1794	1550	1260	0	0	0	0	0	0	0
<b>Gunfire Incident Details</b>												
Single GS	0	6	5	4	9	0	0	0	0	0	0	0
Multiple GS	0	7	1	0	2	0	0	0	0	0	0	0
Probable GS	0	1	2	2	1	0	0	0	0	0	0	0
<b>Agency/Customer Reported Issues</b>												
Reported False Positive Incidents	0	0	0	0	0	0	0	0	0	0	0	0
Reported False Negative Incidents	0	0	0	0	0	0	0	0	0	0	0	0
Reported Missed Incidents	0	0	0	1	0	0	0	0	0	0	0	0
Reported Duplicate Incidents	0	0	0	0	0	0	0	0	0	0	0	0
Reported Mislocated Incidents	0	0	0	0	0	0	0	0	0	0	0	0
Detection, Classification, Location SLA Performance	100.0%	100.0%	100.0%	83.3%	100.0%	N/A						
<b>Publication Time Metric (First Audio to Publish)</b> <small>The timeframe from when the first audio is ready for review to the time the incident gets published.</small>												
# of Published Incidents Under 60 Seconds	0	14	7	6	11	0	0	0	0	0	0	0
# of Published Incidents Over 60 Seconds	0	0	1	0	0	0	0	0	0	0	0	0
Publication Time SLA Performance	N/A	100.0%	87.5%	100.0%	100.0%	N/A						

Detection, Classification, Location SLA Performance: 97.5%

Total SLA Performance though: May

Publication Time SLA Performance: 97.4%

\*January 1st & July 4th data is included

# Incident Scorecard - Pasadena PD - 2022

2022	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
<b>Detection Summary</b>												
Total ShotSpotter Detections Reviewed	497	1499	1802	1682	1518	1716	0	0	0	0	0	0
Total ShotSpotter Detections Published	0	14	8	6	12	9	0	0	0	0	0	0
Total ShotSpotter Detections Dismissed	497	1485	1794	1676	1506	1707	0	0	0	0	0	0
<b>Gunfire Incident Details</b>												
Single GS	0	6	5	4	9	5	0	0	0	0	0	0
Multiple GS	0	7	1	0	2	4	0	0	0	0	0	0
Probable GS	0	1	2	2	1	0	0	0	0	0	0	0
<b>Agency/Customer Reported Issues</b>												
Reported False Positive Incidents	0	0	0	0	0	0	0	0	0	0	0	0
Reported False Negative Incidents	0	0	0	0	0	0	0	0	0	0	0	0
Reported Missed Incidents	0	0	0	1	0	0	0	0	0	0	0	0
Reported Duplicate Incidents	0	0	0	0	0	0	0	0	0	0	0	0
Reported Mislocated Incidents	0	0	0	0	0	0	0	0	0	0	0	0
Detection, Classification, Location SLA Performance	100.0%	100.0%	100.0%	83.3%	100.0%	100.0%	N/A	N/A	N/A	N/A	N/A	N/A
<b>Publication Time Metric (First Audio to Publish)</b> <small>The timeframe from when the first audio is ready for review to the time the incident gets published.</small>												
# of Published Incidents Under 60 Seconds	0	14	7	6	12	9	0	0	0	0	0	0
# of Published Incidents Over 60 Seconds	0	0	1	0	0	0	0	0	0	0	0	0
Publication Time SLA Performance	N/A	100.0%	87.5%	100.0%	100.0%	100.0%	N/A	N/A	N/A	N/A	N/A	N/A

Detection, Classification, Location SLA Performance: 98.0%

Total SLA Performance though: June

Publication Time SLA Performance: 98.0%

\*January 1st & July 4th data is included

# Incident Scorecard - Pasadena PD - 2022

2022	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
<b>Detection Summary</b>												
Total ShotSpotter Detections Reviewed	497	1499	1802	1682	1518	1716	1884	0	0	0	0	0
Total ShotSpotter Detections Published	0	14	8	6	12	9	10	0	0	0	0	0
Total ShotSpotter Detections Dismissed	497	1485	1794	1676	1506	1707	1874	0	0	0	0	0
<b>Gunfire Incident Details</b>												
Single GS	0	6	5	4	9	5	5	0	0	0	0	0
Multiple GS	0	7	1	0	2	4	5	0	0	0	0	0
Probable GS	0	1	2	2	1	0	0	0	0	0	0	0
<b>Agency/Customer Reported Issues</b>												
Reported False Positive Incidents	0	0	0	0	0	0	0	0	0	0	0	0
Reported False Negative Incidents	0	0	0	0	0	0	5	0	0	0	0	0
Reported Missed Incidents	0	0	0	1	0	0	0	0	0	0	0	0
Reported Duplicate Incidents	0	0	0	0	0	0	0	0	0	0	0	0
Reported Mislocated Incidents	0	0	0	0	0	0	0	0	0	0	0	0
Detection, Classification, Location SLA Performance	100.0%	100.0%	100.0%	85.7%	100.0%	100.0%	66.7%	N/A	N/A	N/A	N/A	N/A
<b>Publication Time Metric (First Audio to Publish)</b> <small>The timeframe from when the first audio is ready for review to the time the incident gets published.</small>												
# of Published Incidents Under 60 Seconds	0	14	7	6	12	9	9	0	0	0	0	0
# of Published Incidents Over 60 Seconds	0	0	1	0	0	0	1	0	0	0	0	0
Publication Time SLA Performance	N/A	100.0%	87.5%	100.0%	100.0%	100.0%	90.0%	N/A	N/A	N/A	N/A	N/A

Detection, Classification, Location SLA Performance: 90.8%

Total SLA Performance though: July

Publication Time SLA Performance: 96.6%

\*January 1st & July 4th data is included  
SLA calculations on this form would be  
amended for actual SLA values

# Incident Scorecard - Pasadena PD - 2022

2022	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
<b>Detection Summary</b>												
Total ShotSpotter Detections Reviewed	497	1499	1802	1682	1518	1716	1884	1177	0	0	0	0
Total ShotSpotter Detections Published	0	14	8	6	12	9	10	4	0	0	0	0
Total ShotSpotter Detections Dismissed	497	1485	1794	1676	1506	1707	1874	1173	0	0	0	0
<b>Gunfire Incident Details</b>												
Single GS	0	6	5	4	9	5	5	1	0	0	0	0
Multiple GS	0	7	1	0	2	4	5	0	0	0	0	0
Probable GS	0	1	2	2	1	0	0	3	0	0	0	0
<b>Agency/Customer Reported Issues</b>												
Reported False Positive Incidents	0	0	0	0	0	0	0	0	0	0	0	0
Reported False Negative Incidents	0	0	0	0	0	0	5	0	0	0	0	0
Reported Missed Incidents	0	0	0	1	0	0	0	0	0	0	0	0
Reported Duplicate Incidents	0	0	0	0	0	0	0	0	0	0	0	0
Reported Mislocated Incidents	0	0	0	0	0	0	0	0	0	0	0	0
Detection, Classification, Location SLA Performance	100.0%	100.0%	100.0%	85.7%	100.0%	100.0%	66.7%	100.0%	N/A	N/A	N/A	N/A
<b>Publication Time Metric (First Audio to Publish)</b> <small>The timeframe from when the first audio is ready for review to the time the incident gets published.</small>												
# of Published Incidents Under 60 Seconds	0	14	7	6	12	9	9	4	0	0	0	0
# of Published Incidents Over 60 Seconds	0	0	1	0	0	0	1	0	0	0	0	0
Publication Time SLA Performance	N/A	100.0%	87.5%	100.0%	100.0%	100.0%	90.0%	100.0%	N/A	N/A	N/A	N/A

Detection, Classification, Location SLA Performance: 91.3%

Total SLA Performance though: August

Publication Time SLA Performance: 96.8%

\*January 1st & July 4th data is included  
SLA calculations on this form would be  
amended for actual SLA values

# Incident Scorecard - Pasadena PD - 2022

2022	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
<b>Detection Summary</b>												
Total ShotSpotter Detections Reviewed	497	1499	1802	1682	1518	1716	1884	1177	1089	0	0	0
Total ShotSpotter Detections Published	0	14	8	6	12	9	10	4	8	0	0	0
Total ShotSpotter Detections Dismissed	497	1485	1794	1676	1506	1707	1874	1173	1081	0	0	0
<b>Gunfire Incident Details</b>												
Single GS	0	6	5	4	9	5	5	1	3	0	0	0
Multiple GS	0	7	1	0	2	4	5	0	5	0	0	0
Probable GS	0	1	2	2	1	0	0	3	0	0	0	0
<b>Agency/Customer Reported Issues</b>												
Reported False Positive Incidents	0	0	0	0	0	0	0	0	0	0	0	0
Reported False Negative Incidents	0	0	0	0	0	0	5	0	1	0	0	0
Reported Missed Incidents	0	0	0	1	0	0	0	0	0	0	0	0
Reported Duplicate Incidents	0	0	0	0	0	0	0	0	0	0	0	0
Reported Mislocated Incidents	0	0	0	0	0	0	0	0	0	0	0	0
Detection, Classification, Location SLA Performance	100.0%	100.0%	100.0%	85.7%	100.0%	100.0%	66.7%	100.0%	88.9%	N/A	N/A	N/A
<b>Publication Time Metric (First Audio to Publish)</b> <small>The timeframe from when the first audio is ready for review to the time the incident gets published.</small>												
# of Published Incidents Under 60 Seconds	0	14	7	6	12	9	9	4	8	0	0	0
# of Published Incidents Over 60 Seconds	0	0	1	0	0	0	1	0	0	0	0	0
Publication Time SLA Performance	N/A	100.0%	87.5%	100.0%	100.0%	100.0%	90.0%	100.0%	100.0%	N/A	N/A	N/A

Detection, Classification, Location SLA Performance: 91.0%

Total SLA Performance though: September

Publication Time SLA Performance: 97.2%

\*January 1st & July 4th data is included  
SLA calculations on this form would be  
amended for actual SLA values

# Incident Scorecard - Pasadena PD - 2022

2022	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
<b>Detection Summary</b>												
Total ShotSpotter Detections Reviewed	497	1499	1802	1682	1518	1716	1884	1177	1089	1363	0	0
Total ShotSpotter Detections Published	0	14	8	6	12	9	10	4	8	21	0	0
Total ShotSpotter Detections Dismissed	497	1485	1794	1676	1506	1707	1874	1173	1081	1342	0	0
<b>Gunfire Incident Details</b>												
Single GS	0	6	5	4	9	5	5	1	3	14	0	0
Multiple GS	0	7	1	0	2	4	5	0	5	6	0	0
Probable GS	0	1	2	2	1	0	0	3	0	1	0	0
<b>Agency/Customer Reported Issues</b>												
Reported False Positive Incidents	0	0	0	0	0	0	0	0	0	0	0	0
Reported False Negative Incidents	0	0	0	0	0	0	5	0	1	1	0	0
Reported Missed Incidents	0	0	0	1	0	0	0	0	0	1	0	0
Reported Duplicate Incidents	0	0	0	0	0	0	0	0	0	0	0	0
Reported Mislocated Incidents	0	0	0	0	0	0	0	0	0	0	0	0
Detection, Classification, Location SLA Performance	100.0%	100.0%	100.0%	85.7%	100.0%	100.0%	66.7%	100.0%	88.9%	91.3%	N/A	N/A
<b>Publication Time Metric (First Audio to Publish)</b> <small>The timeframe from when the first audio is ready for review to the time the incident gets published.</small>												
# of Published Incidents Under 60 Seconds	0	14	7	6	12	9	9	4	8	20	0	0
# of Published Incidents Over 60 Seconds	0	0	1	0	0	0	1	0	0	1	0	0
Publication Time SLA Performance	N/A	100.0%	87.5%	100.0%	100.0%	100.0%	90.0%	100.0%	100.0%	95.2%	N/A	N/A

Detection, Classification, Location SLA Performance: 91.1%

Total SLA Performance though: October

Publication Time SLA Performance: 96.7%

\*January 1st & July 4th data is included  
SLA calculations on this form would be  
amended for actual SLA values

# Incident Scorecard - Pasadena PD - 2022

2022	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
<b>Detection Summary</b>												
Total ShotSpotter Detections Reviewed	497	1499	1802	1682	1518	1716	1884	1177	1089	1363	1788	0
Total ShotSpotter Detections Published	0	14	8	6	12	9	10	4	8	21	4	0
Total ShotSpotter Detections Dismissed	497	1485	1794	1676	1506	1707	1874	1173	1081	1342	1784	0
<b>Gunfire Incident Details</b>												
Single GS	0	6	5	4	9	5	5	1	3	14	2	0
Multiple GS	0	7	1	0	2	4	5	0	5	6	1	0
Probable GS	0	1	2	2	1	0	0	3	0	1	1	0
<b>Agency/Customer Reported Issues</b>												
Reported False Positive Incidents	0	0	0	0	0	0	0	0	0	0	0	0
Reported False Negative Incidents	0	0	0	0	0	0	5	0	1	1	0	0
Reported Missed Incidents	0	0	0	1	0	0	0	0	0	1	1	0
Reported Duplicate Incidents	0	0	0	0	0	0	0	0	0	0	0	0
Reported Mislocated Incidents	0	0	0	0	0	0	0	0	0	0	0	0
Detection, Classification, Location SLA Performance	100.0%	100.0%	100.0%	85.7%	100.0%	100.0%	66.7%	100.0%	88.9%	91.3%	80.0%	N/A
<b>Publication Time Metric (First Audio to Publish)</b> <small>The timeframe from when the first audio is ready for review to the time the incident gets published.</small>												
# of Published Incidents Under 60 Seconds	0	14	7	6	12	9	9	4	8	20	4	0
# of Published Incidents Over 60 Seconds	0	0	1	0	0	0	1	0	0	1	0	0
Publication Time SLA Performance	N/A	100.0%	87.5%	100.0%	100.0%	100.0%	90.0%	100.0%	100.0%	95.2%	100.0%	N/A

Detection, Classification, Location SLA Performance: 90.6%

Total SLA Performance though: November

Publication Time SLA Performance: 96.9%

\*January 1st & July 4th data is included

SLA calculations on this form would be  
amended for actual SLA values



# Incident Scorecard - Pasadena PD - 2022

2022	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
<b>Detection Summary</b>												
Total ShotSpotter Detections Reviewed	497	1499	1802	1682	1518	1716	1884	1177	1089	1363	1788	1844
Total ShotSpotter Detections Published	0	14	8	6	12	9	10	4	8	21	4	13
Total ShotSpotter Detections Dismissed	497	1485	1794	1676	1506	1707	1874	1173	1081	1342	1784	1831
<b>Gunfire Incident Details</b>												
Single GS	0	6	5	4	9	5	5	1	3	14	2	9
Multiple GS	0	7	1	0	2	4	5	0	5	6	1	3
Probable GS	0	1	2	2	1	0	0	3	0	1	1	1
<b>Agency/Customer Reported Issues</b>												
Reported False Positive Incidents	0	0	0	0	0	0	0	0	0	0	0	0
Reported False Negative Incidents	0	0	0	0	0	0	5	0	1	1	0	0
Reported Missed Incidents	0	0	0	1	0	0	0	0	0	1	1	0
Reported Duplicate Incidents	0	0	0	0	0	0	0	0	0	0	0	0
Reported Mislocated Incidents	0	0	0	0	0	0	0	0	0	0	0	0
Detection, Classification, Location SLA Performance	100.0%	100.0%	100.0%	85.7%	100.0%	100.0%	66.7%	100.0%	88.9%	91.3%	80.0%	100.0%
<b>Publication Time Metric (First Audio to Publish)</b> <i>The timeframe from when the first audio is ready for review to the time the incident gets published.</i>												
# of Published Incidents Under 60 Seconds	0	14	7	6	12	9	9	4	8	20	4	11
# of Published Incidents Over 60 Seconds	0	0	1	0	0	0	1	0	0	1	0	2
Publication Time SLA Performance	N/A	100.0%	87.5%	100.0%	100.0%	100.0%	90.0%	100.0%	100.0%	95.2%	100.0%	84.6%

Detection, Classification, Location SLA Performance: 91.6%

Total SLA Performance though: December

Publication Time SLA Performance: 95.4%

\*January 1st & July 4th data is included

SLA calculations on this form would be amended for actual SLA values